

Last Name: _____ First Name: _____ Date: _____

1.	<p>Which of the following statements are TRUE about Southeast Health?</p> <ul style="list-style-type: none"> a. we opened in 1957 b. we are an accredited hospital and smoke free campus c. we have an Ethics Committee to provide help & support to patient families in crisis d. all of the above
2.	<p>You are the night shift nurse for Mr. Jim Smith. When you do your first set of hourly rounds, you notice that several things were documented but do not look like they were done for the patient. What should you do in this situation?</p> <ul style="list-style-type: none"> a. notify the charge nurse, take care of Mr. Smith and document this as a compliance issue b. call the Compliance Officer or drop a note in the Compliance Drop Box at the employee entrance c. all of the above
3.	<p>Under the HIPAA guidelines and rights, each patient receives a Southeast Health Notice of Privacy Practices.</p> <ul style="list-style-type: none"> a. True b. False
4.	<p>Each patient is entitled to certain rights which include?</p> <ul style="list-style-type: none"> a. information about services available b. privacy & confidentiality c. both a & b
5.	<p>Putting information about the patients that you care for on any social media such as Facebook or Twitter is AGAINST hospital policy.</p> <ul style="list-style-type: none"> a. True b. False
6.	<p>Sharing your Southeast Health computer security ID is strictly prohibited.</p> <ul style="list-style-type: none"> a. True b. False
7.	<p>Confidentiality does not apply to family members. You can look at their records anytime.</p> <ul style="list-style-type: none"> a. True b. False
8.	<p>According to the Dress Code policy, employees, students, volunteers, etc. should NOT wear perfume, cologne or scented lotions because it could cause an allergic reaction to patients or fellow employees.</p> <ul style="list-style-type: none"> a. True b. False
9.	<p>Employees who discover an incident on hospital property should report the incident to their supervisor and fill out an OCCURRENCE Report by the end of their shift.</p> <ul style="list-style-type: none"> a. True b. False
10.	<p>According to Infection Control guidelines, the single MOST important aspect of infection control is?</p> <ul style="list-style-type: none"> a. wearing a gown and mask during flu season b. Handwashing
11.	<p>Under infection control guidelines, transmission-based precautions include?</p> <ul style="list-style-type: none"> a. airborne precautions (Blue sign) b. droplet precautions (Green sign) c. contact precautions (2 types, Orange Sign & Brown Sign) d. all of the above



12.	Employees, students, volunteers, etc. are prohibited from bringing or having in possession a weapon, explosive or other items classified by law as a weapon on facility premises. a. True b. False
13.	How do you call a fire emergency code in the main building of Southeast Health? a. Dial 5555, Tell the operator “Medical Alert + Code Blue” & give the location b. Dial 2222, Tell the operator “Fire, Fire, Fire!!” c. Dial 5555, Tell the operator “Facility Alert + Fire Alarm” & give the location
14.	A visitor has fallen right outside of the gift shop. How do you get help for the visitor? a. Dial 99, Tell the operator “Medical Alert + Code Blue” & give the location b. Dial 5555, Tell the operator “Medical Alert + FALL” & give the location c. Dial 5555, Tell the operator “Facility Alert + I.S. Outage” & give the location
15.	The emergency code for a frightening or threatening situation is which of the following? a. Dial 5555, Tell the operator “Security Alert” & give the location b. Dial 1234, Tell the operator “Security Alert + Active Shooter” & give the location c. Dial 8888, Tell the operator “Security Alert + Missing Person” & give last known location
16.	How do you call a cardiopulmonary arrest (no breathing/no pulse) that happens inside the hospital ? a. Dial 5555, Tell the operator “Medical Alert + Code Blue” & give the location b. Dial 911 and send an ambulance to the hospital room c. Dial 911 and tell the operator there is a fire
17.	The emergency extension to call an emergency code for an incident that occurs inside the main building is? a. 911 b. 5555
18.	What emergency phone number should you call for a medical emergency that occurs in one of our off site clinics , such as Pain Management, Westway Rehab, or Wound Care? a. 911 b. 5555
19.	Employees at Southeast Health are taught the word “ RACE ” in order to remember what to do in the event of a fire. RACE stands for? a. R emove anyone in danger, A ctivate the alarm, C ontain the fire, E xtinguish or Evacuate b. R un as fast as you can, A ll patients moved, C lose the doors and E mail the TV station
20.	Southeast Health subscribes to a Video Remote Interpreter service in order to provide certified interpreters for patients that do not speak English as their first language. a. True b. False
21.	Southeast Health does not tolerate any form of discrimination or harassment. a. True b. False
22.	Southeast Health has a process in place through the Quality Department to handle a complaint or grievance from a patient or patient representative/family. a. True b. False



23.	Southeast Health has zero tolerance for intimidating and/or disruptive behavior. Which of the following is considered disruptive behavior? a. verbal outbursts b. refusing to perform assigned tasks c. both a & b
24.	While at work you spend extra time with one of the patients. The family is very grateful and offers you \$200 for being nice to their loved one. What should you do in this situation? a) You may accept the money b) Graciously decline the money as we cannot accept gifts or money
25.	Employees/students working at Southeast Health should follow the 5 Priorities and the 6 Ground Rules to guide them in providing our guests with the best healthcare experience possible. a. True b. False
26.	When should you wash your hands? a. Before & after eating, after using the restroom, after patient care &/or after removing your gloves b. When your hands are dirty and/or after contact with blood or body fluids c. both a & b
27.	Employees, students, instructors and contract employees should park in the employee parking areas. What department issues parking decals? a. Human Resources b. Security c. Plant Services
28.	Which of the following are considered signs & symptoms of a heart attack ? a. Pressure or heaviness on the chest, tightness in the chest or pain in the jaw, neck, arm or shoulder b. Shortness of breath with or without chest discomfort, dizziness or passing out c. both a & b
29.	You are INSIDE the hospital and find a visitor who is having signs and symptoms of a heart attack or a stroke . What should you do? a. Get a nurse b. Call 5500 for a Rapid Response team (or 5555 will work also) c. either a or b
30.	You are OUTSIDE of the hospital and discover a person who is having signs and symptoms of a heart attack or stroke . What should you do? a. Call 9-1-1 b. If the person stops breathing and does not have a heartbeat, start CPR immediately (if trained in CPR) c. Both of the above
31.	I agree to be an ambassador for Early Heart Attack Care & Stroke Care. I agree to get help immediately if I find anyone who is experiencing signs and symptoms of a heart attack or stroke. a. I agree b. I disagree as I am not helping anyone with anything



32.	<p>When it comes to Stroke, learn to act B.E.F.A.S.T. ---these letters stand for which of the following?</p> <ul style="list-style-type: none"> a. Broken bones, Enlarged Feet, Ask for help, Stay calm, Time to call 911 b. Balance loss, Eyesight loss, Face drooping, Arms weakness, Speech difficulty, Time to call 911
33.	<p>Stroke symptoms may also include which of the following?</p> <ul style="list-style-type: none"> a. Sudden numbness or weakness of face, arm or leg—especially on one side of the body b. Sudden trouble seeing in one or both eyes, confusion, difficulty understanding or trouble speaking c. Sudden trouble walking, dizziness, loss of balance or coordination—severe headache with no known cause d. Any of the above
34.	<p>All staff working in our hospital or clinics need to know about EMTALA law. Congress enacted this law in 1986. It stands for Emergency Medical Treatment and Active Labor Act. It is often referred to as the “anti-dumping” law.</p> <ul style="list-style-type: none"> a. True b. False
35.	<p>EMTALA prohibits any Emergency Department, Behavioral Medicine Unit, or Family Birthing Center from delaying care, refusing to treat, or transferring patients to another hospital because they are unable to pay for their care. EMTALA applies to the entire hospital campus and it applies to the patients outside the hospital if they are within _____ of the main building.</p> <ul style="list-style-type: none"> a. 10 miles b. 250 yards c. 5000 feet
36.	<p>If a person is on our campus, or within 250 yards, or in one of our clinics – and they say they need emergency care, but you know our E.D. is on diversion – what should you do?</p> <ul style="list-style-type: none"> a. You should still send this person to our Emergency Department. Diversion status does not affect this! b. You should tell them to go home and rest. c. You should tell them to go to another hospital.
37.	<p>What type of isolation should patients with known or suspected Coronavirus be placed on?</p> <ul style="list-style-type: none"> a. Contact isolation b. Airborne isolation c. Both of the above should be ordered for these patients
38.	<p>What type of mask must be used for AIRBORNE isolation? (This type of mask also requires that you be fit-tested before using it.)</p> <ul style="list-style-type: none"> a. Surgical mask b. N-95 mask

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